

# Audit Like a Hacker

August 23, 2011  
ISACA Geek Week  
Robert Morella  
MBA, CISA, CGEIT, CISSP  
[Robo\\_geek@bellsouth.net](mailto:Robo_geek@bellsouth.net)

# About Me

- ▶ Been there done that:
- ▶ IT Systems
- ▶ IT Architecture / Governance
- ▶ IT Security
- ▶ Cybercrime Investigator
- ▶ IT Auditor
- ▶ ISACA QAT
- ▶ Geek
  - ▶ Ham Radio/Electronics/Car Stuff/Etc, Etc.

# Career Check: IT Audit

## ▶ Food For thought:

- Define what we do?
- Redefine what we do?
- Explain what we do?
- Future IT Auditors?
  - ▶ More hackers or more auditors?
  - ▶ Pure Security vs Governance vs both?
  - ▶ How we got here?

# Why Audit like a Hacker?

- ▶ Add Value
- ▶ Get Risks Right
- ▶ Prove Worth
- ▶ Think
- ▶ Challenge / Enjoyment

# Target Audience

- ▶ Internal Auditor
- ▶ Security Consultant
- ▶ Security Professional

# Cyber Threats

- ▶ (Insert Standard Cybercrime slide here)
- ▶ We already know this
- ▶ Exciting Times / Scary times
- ▶ Are IT Auditors taking the right steps to properly assess security controls?
- ▶ Auditing vs. Penetration Testing vs. Hacking

# Time to Redefine what we do?

▶ Auditor + Hacker =

■ Hackitor™

▶ Mindset

▶ Skills

▶ Imagination

# Conventional Audit Approach

- ▶ Identify and Rank Risks
- ▶ Plan and Establish scope
- ▶ Request Information
- ▶ Perform testing
- ▶ Write it up



# Hacker/Attacker approach

- ▶ Identify target (and value)
- ▶ Evaluate risk of arrest (maybe)
- ▶ Testing (lots)
- ▶ Define Scope? (unlimited)
- ▶ Planning?
- ▶ Write it up? (not so gr8)

# Big Difference: Scope

- ▶ Hacker scope is simple: highest value first
- ▶ Everything is in play
- ▶ Time: not defined
- ▶ Available skills: may vary
- ▶ Resources: automation, programming skillz

# Nothing is 'out of scope' for an attacker

- ▶ How to get it right (in 200 hours or less)
  - Forgiveness vs Permission
  - Good findings buys you 'scope credits'
  - Automation and tools buys you time

# Is all hope lost?

- ▶ How do you 'widen scope'
- ▶ Old cliché time:
  - Think outside the box
  - Work smarter not harder
- ▶ Find Risks nobody else finds
- ▶ Find High Risks before anybody else

# Failure of imagination

- ▶ It's so stupid it just might work vs if it works, maybe it was not so stupid
- ▶ Translation: An extra hour of brainstorming real vulnerabilities and risks is worth ten hours of compliance testing.
- ▶ Attackers spend their 'every waking hour' doing this; we need to do more.

# Failure of imagination

- ▶ Many great failures or tragedies in human history were things people 'never imagined'.
- ▶ Example: Deploy Bulletproof Enterprise Firewall
- ▶ Attacker emails malware to CFO
  - Never imagined that!
- ▶ Never stop learning; know what's possible.

# How to 'audit like a hacker'?

- ▶ Mindset, scope, approach, imagination
- ▶ Some real world ideas?

# Lesson One: Computers which don't look like computers

- ▶ Hidden computers
- ▶ Hidden OS
- ▶ Hidden Vulnerabilities
- ▶ Hidden Risks



Question: What is this?



# Answer: Unix Server

- ▶ PowerPC workstation running Linux OS
- ▶ Web Server, FTP Server, NFS Server
  - What ports are open?
  - Is the OS fully patched?
  - Are there default passwords set?

# Even Better

- ▶ Does the device write every scanned document to a hard drive?
- ▶ Is it configured to over-write that data?
- ▶ Do you have a policy to wipe that drive?

# More Boxes Auditors forget about: Phone systems

- ▶ Shrouded in mystery
- ▶ Owned by separate 'shadow IT department'
- ▶ Hidden in phone room



# Phones

► Got voice mail?



► Easy to Spot



Stealth

# Phones

- ▶ PBX = Server
- ▶ Voicemail = Server
- ▶ Call Routing = Server
- ▶ Call Recording = Server
- ▶ Servers
  - Drives
  - OS
  - Vulnerabilities



# Phones

- ▶ Newer PBX, voicemail servers run Windows
- ▶ Older units run Unix
  - What ports are open?
  - Is the OS fully patched?
  - Are there default passwords set?

# Phones

- ▶ Availability risks vs. security:
- ▶ Single spinning hard drives
- ▶ Proper power protection / environmental
- ▶ Backup/recovery sometimes hit or miss
- ▶ Where does dial tone come from?
- ▶ Often not well integrated into DR plan



# Phones

## ► Pure security risks:

- Modems
- Maybe hackers don't have these anymore?
- Service companies have service passwords
- Do you have a policy to wipe that drive?

# VoIP: Better Still

- ▶ Whole system runs on Windows server
  - What ports are open?
  - Is the OS fully patched?
  - Are there default passwords set?
- ▶ Lots of 'mad toolz'
  - Voice packets make a sniffer a recorder
  - Insider threat is very real
  - Lots of tools to allow VLAN traversal

# More Boxes Auditors forget about: SCADA systems

- ▶ Backup power systems
- ▶ Also common in manufacturing, nuclear power industry, even onboard ships
- ▶ Connectivity?
  - Legacy: Serial (RS-422, RS-232)
  - Modern stuff: Ethernet
- ▶ OS:
  - Used to be: UNIX and other RTOS
  - Nowadays: Windows

# SCADA: what risk?

- ▶ Deepwater Horizon Offshore Oil Platform:
  - Used SCADA to monitor well pressure, gas content
  - Survivor testified that Windows based monitoring system screen would 'go blue'
  - Monitoring system disabled and ignored due to false alarms

# SCADA: what risk?

- ▶ Iranian scientists use SCADA to control/monitor enrichment centrifuges
- ▶ Stuxnet malware caused 'issues' with both control and monitoring
- ▶ Rumored to have delayed Iranian enrichment by 3+ years
- ▶ Rumored to have been infected by contractors with USB jump drives

# SCADA: Perfect Storm Brewing?

- ▶ Typically off-the-shelf Windows hardware
- ▶ Ethernet Switches 'in there somewhere'
- ▶ LAN connection to office network
- ▶ Remote connection for vendor troubleshooting
- ▶ Limited IT or Audit involvement
- ▶ Limited IT knowledge, oversight
- ▶ Vendors apply updates via USB
- ▶ Controls power, heat, cooling and more

# Even More Boxes Auditors forget about?

- ▶ But Wait, there's more:
- ▶ Video Surveillance Systems:
  - Ethernet, Windows PC
- ▶ Badge Entry System:
  - Ethernet, Windows PC runs database
  - Access controllers are computers
- ▶ Systems Vendors and IT sneaks in
  - Mail room systems
  - Executive 'demo units'

# Takeaway: Think about Boxes

- ▶ Hidden computers
- ▶ Hidden OS
- ▶ Hidden Vulnerabilities
- ▶ Hidden Risks
- ▶ Computers which don't look like computers



# Lesson Two: Risk Snooping

## AKA: Hacking by walking around

- ▶ Get Some Exercise:
- ▶ Walk around and look
- ▶ Think about risks from roof to basement
- ▶ Carry WLAN sniffer: Multi-task!

# Hacking by walking around

- ▶ Physical Security: got any?
- ▶ Open every wiring closet, phone room, equipment room
- ▶ Look in the dumpster! (Seriously)
- ▶ Where could an intruder plug into your LAN

# Takeaway:

## Hacking by walking around

- ▶ Not all security risks come through firewall
- ▶ Some have feet, hands, and even guns
- ▶ Many IT security risks stem from physical security weaknesses

# Lesson Three: Liars, cheats, and your friends in IT

- ▶ Full disclosure, I used to be one of them
- ▶ What do hackers look like?



# Hackers on your payroll?

- ▶ Inexperienced System Administrator
- ▶ Bored Programmer
- ▶ Disgruntled employee
- ▶ Even perfect employees make mistakes

# True Story: repeated server backup failures

- ▶ Unexplained file server backup failures
- ▶ Backup jobs would start, then fail
- ▶ Logs revealed nothing
- ▶ Backup test was performed, and it worked
- ▶ Culprit: Computer operations
  - Had reports of slow server performance at certain times of day
  - Were rebooting server to 'clear' performance issue (which was the backup running)

# IT Mistakes are as bad as hacks

- ▶ Same controls that prevent hacks also prevent mistakes
- ▶ Often internal systems are judged 'risk free' on private network
- ▶ Segregation of duties can help, obviously
  - Often challenging to implement
  - Archive Logs to server controlled by IT Security
  - Review post-incident reports

# Case Study: Firewall Hack

- ▶ Very well hardened firewall
- ▶ eCommerce system
- ▶ Simple obvious hack happened
- ▶ Spam relayed through an internal host
- ▶ Then it stopped



# Firewall Hack: Big mystery

- ▶ No trace of anything wrong at firewall
- ▶ No trace of exploit or even hack attempts
- ▶ All controls appeared intact
- ▶ One clue: firewall logs were corrupt

# Firewall Hack: Mystery solved:

- ▶ Firewall Admin made a mistake
- ▶ Pushed faulty rule set
- ▶ Bot came in, hacked a server
- ▶ (former) Admin fixed mistake
- ▶ Tried to cover tracks (corrupted logs)

# Lesson learned:

- ▶ IT mistakes are just as bad as 'Hacks'
- ▶ Same controls that prevent and detect hacks also prevent and detect IT mistakes
- ▶ IT folks are great at hiding their mistakes

# Case Study: Big change to big iron

- ▶ A certain company is proud of their ability to install Linux on Mainframe VMs (LPARS)
- ▶ So proud that they do it for free for their customers
- ▶ Big outage to a mission critical mainframe app
- ▶ Because Linux OS installed a tiny little software component  
On a test LPAR, on a test system, on a production network.....

# Case Study: Big change to big iron

- ▶ Software Router



# Case Study: Big change to big iron

- ▶ Routed ALL traffic from working production app, to a test Linux OS instance
- ▶ Vendor did more damage than hacker could
- ▶ Again: IT mistakes are as bad as hacks

# Some Words of Caution

- ▶ How does an attacker exploit a system:
  - Reconnaissance
  - Google for vulnerability discovery
  - Exploit location/creation
  - Execute exploit
  - Take the money (or data) and run
  - Or break things

# IT Auditor Approach

- ▶ How does an auditor test a system:
  - Recon
  - Google
  - Vulnerability discovery
  - Exploit location/creation (maybe)
  - **Execute exploit (No)**
  - **Take the money (or data) and run (No)**
  - **Or break things (No)**



# Those Pesky CLEs

- ▶ CLEs
- ▶ Career Limiting Events
  - Introducing Malware
  - Breaking production stuff
  - Noisy scripts/Noisy scans
  - Policy

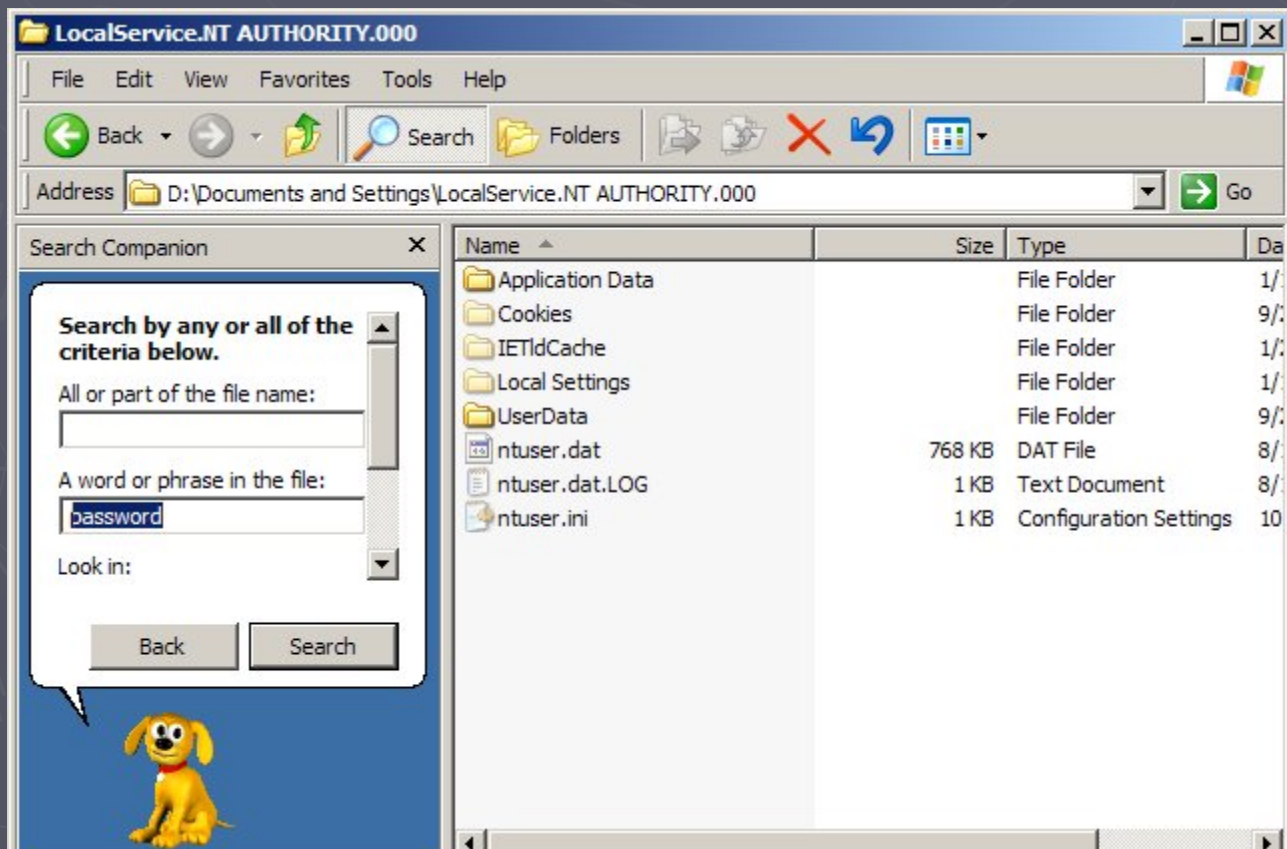
# Lesson Four: Poking at the edges

## Keys under the mat:

- Windows Shares are information gold
- Searching for passwords
- Searching within files for strings
- Searching for stuff in test/dev scripts
- NFS, FTP, Wiki, SharePoint servers too
- Findings just waiting for you to pick up

# Lesson Four: Poking at the edges

Windows search can search within files  
Google Desktop allows Google Hacking



# Lesson Four: Poking at the edges

Google Hacking is not new :

- But consider what an attacker could do
- Configuration files with passwords
- XML files with connection strings
- HR Data, personal data

## ▶ GoogleDork:

- Someone who leaves data unsecured

## ▶ GHDB: Google Hacking DataBase

- Resource for search strings
- *[www.hackersforcharity.org/ghdb](http://www.hackersforcharity.org/ghdb)*

# Never assume the list is the list

- ▶ Always assume *there's another server* that:
  - Is used for test
  - Is used for a vendor app not supported by IT
  - Is being used just to 'play with'
- ▶ Sometimes accidental, sometimes not
  - Virtualization makes this herculean feat

# Lesson Five: Don't try this at home?

- ▶ No, DO try this at home
  - Build your own IT systems at home
  - Test ideas you don't have time to test
  - Test real exploits on real servers (yours)
  - Experiment and break stuff
  - Try stupid stuff that just might work.
  - Learn, keep skills sharp
  - eBay is your friend, VMware too

# Lesson Six:

## Making time to do this stuff?

- ▶ How do hackers do it?  
*Scripts, automated exploits, programs that do the grunt work for them*
- ▶ How should you do this?  
*Scripts, automated audit testing tools, programs that do the grunt work for you*
- ▶ Understand Limits of automation, but also understand the benefits

# Top Hackitor Tool: Scripting

- Unix auditing scripts
  - <http://boran.com/audit>
- Firewall auditing scripts
- Database Auditing: scripts, tools, etc
- 'Toolz' too, but with caution



# Top Hackitor Tool: Scripting

- Example:
- Simple batch file for SQL server to test for blank admin password
- Uses OSQL.exe DOS shell utility
  - osql -L <<lists all servers on network
  - osql -S server1 -U sa -P
  - osql -S server2 -U sa -P
  - osql -S server3 -U sa -P

# More automation means more time

## ► More Time to:

- Think outside the box.
- Think about boxes you forgot about
- Think about risks you never imagined
- Walk around and look for risks

# Summary:

## ► Insider threats:

### Key Takeaways:

- Dig deeper, poke around the edges of a system: audit like a hacker
- Question your assumptions, and trust, yet verify what IT tells you
- IT Mistakes are Just as Bad as Hacks, and Often worse, and harder to spot
- Automation gives you the time to do more value-added manual work

# Questions



# Thanks!



# Audit Like a Hacker

August 23, 2011  
ISACA Geek Week  
Robert Morella  
MBA, CISA, CGEIT, CISSP  
[Robo\\_geek@bellsouth.net](mailto:Robo_geek@bellsouth.net)