### Geek Week 2011

Managing Compliance when using 3<sup>rd</sup> Party Service Providers.

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Why take a Risk Management Approach when Using 3<sup>rd</sup> Party Service Providers?

Services they provide may be in scope for Regulatory Compliance and your company will need to validate requirements are addressed.

## Risk Management Approach:

- 1. Discovery effort to identify Service Providers currently in place.
- 2. What is the data classification/business process or IT Service being hosted or provided?
- 3. Review contracts to ensure acknowledgement of Service Providers responsibility for meeting regulatory compliance.
- 4. Implement process/program for monitoring Service Providers compliance and identify when a new Service Provider is being engaged.

Technology has enabled Service Providers to change how they offer hosted solutions and services. Are the services your company have outsourced to a 3<sup>rd</sup> party occurring in the cloud?

#### Cloud Services can include:

- Software as a Service (SaaS)
- •Infrastructure as a Service (IaaS)
- Disaster Recovery or Business Continuity
- •Email Google Mail for example

### Interesting articles

"Legal Risks in the Cloud" April 18, 2011 Computerworld

Security Wire Daily July 7, 2011 Amazon Cloud Compliance paper details customers responsibilities.

# Questions?